



### **Social Media Moderation Policy and Disclaimer:**

For 'Be Well Gluten Free' closed Facebook Group (hereafter referred to as 'Be Well Gluten Free') and the 'Marchini Nutrition' and 'Living with diabetes and coeliac disease' Facebook pages.

It is very important that you read and understand the following before taking part in this closed Facebook support group and my business Facebook pages. It helps protect both you and the volunteer Accredited Practising Dietitians who help me to run them. It also helps you to understand what happens to your information and this is one of your rights as a health service user.

- Sally Marchini, Marchini Nutrition and 'Be Well Gluten Free' and its representatives take no responsibility for any advice or posts given either in the 'Be Well Gluten Free' group or by private messages associated with the 'Be Well Gluten Free' group.
- We will not tolerate any defamatory postings which identify any health care professionals or any other individual and we will delete any such posts.
- If you choose to follow the advice of another person in 'Be Well Gluten Free' or on the Facebook pages 'Marchini Nutrition' and 'Living with diabetes and coeliac disease', this is your own personal choice and risk.
- Contact between people via 'Be Well Gluten Free' is your own responsibility and Sally Marchini, Marchini Nutrition and 'Be Well Gluten Free' and its representatives take no responsibility for the communication between people, or actions of others in this way.
- Any person under the age of 14 requesting personal consultation will be asked for contact details for parental input where appropriate and attempts made to involve the parents where possible and it is our discretion whether to proceed or not.
- Sally Marchini, Marchini Nutrition and 'Be Well Gluten Free' and its representatives take no responsibility whatsoever for any information found on other websites accessed via the links and resources provided in the group or associated private messages.
- Please be aware that this is a support service for Australian residents, operating under Australian law only. Sally Marchini, Marchini Nutrition and 'Be Well Gluten Free' and its representatives take no responsibility for providing services to any overseas visitors.
- Individual medical advice is not provided – you should always consult your doctor in the first instance in the case of medical problems or queries. You should also not make changes to your medical management without first consulting with your medical team and own Accredited Practising Dietitian.
- We can provide general information and population level information about coeliac disease and associated conditions only. It is not considered personalised advice.
- It is a given that you have read this social media moderation policy and disclaimer prior to entering into any personal consultations or changes to your current treatments via 'Be Well Gluten Free'.



- Personal information shared via the support group or by private message is undertaken at your own risk and you need to be aware of the often open nature of internet communications.
- As 'Be Well Gluten Free' is a support group, only supportive behaviours are acceptable. Any post causing admins any concern will be deleted.
- We will allow the promotion of related products and services on 'Be Well Gluten Free' as long as the promoter has checked first and gained approval with a member of the admin team. Unchecked posts will be deleted with no notice or explanation provided.
- Please be aware of the evolving nature of nutrition science and that some older posts may be out of date. If you are unsure, please check with your own Accredited Practising Dietitian for the latest evidence on any nutrition science topic.
- Please protect your own privacy and safety. We suggest that sensitive information is not shared or stored on any public computer, especially where other people have access to this.